



**PFUTSERO GOVERNMENT COLLEGE**  
**PFUTSERO : NAGALAND - 797107**

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Ref. No. ....

Date .....

**Student Satisfaction Survey(SSS) 2021-2022**

Pfulsero Government College had successfully carried out the Students Satisfaction Survey for the year 2020-2021, based on the guidelines and questioner framed by NAAC. The Survey which is to help the institution to upgrade the Teaching-Learning and Evaluation quality from the students responds, a total of 60 students were randomly surveyed from all the classes, consisting of 29 males and 31 females.

**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes                      b) No

B) Age:

C) College Name:

D) Gender: a) Female                      b) Male                      c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's                      b) Master's                      c) MPhil                      d) Doctorate                      e) Other

F) What subject area are you currently pursuing?

a) Arts                      b) Commerce                      c) Science                      d) Professional                      e) Other

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

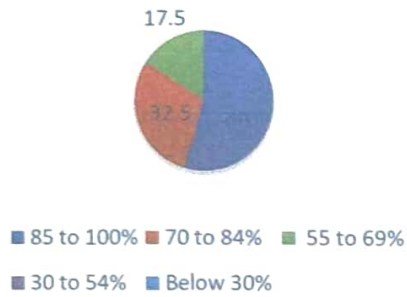
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## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are the analysis of student satisfaction survey regarding teaching learning process.

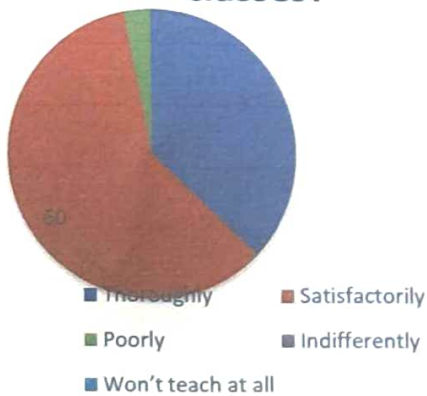
**1. How much of the syllabus was covered in the class?**



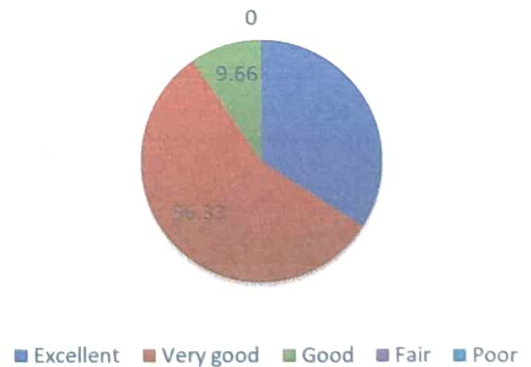
**3. How well were the teachers able to communicate?**



**2. How well did the teachers prepare for the classes?**



**4. The teacher's approach to teaching can best be described as**



  
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### 5. Fairness of the internal evaluation process by the teachers.



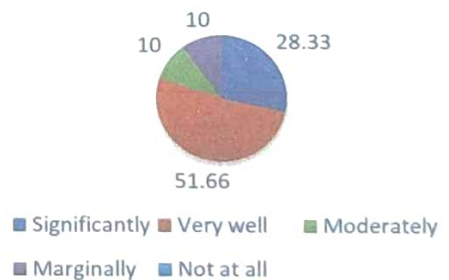
### 7. The institute takes active interest in promoting internship, student exchange, field visit...



### 6. Was your performance in assignments discussed with you?

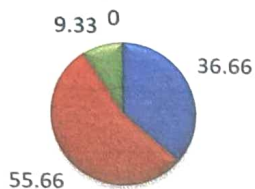


### 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



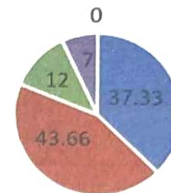
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**9. The institution provides multiple opportunities to learn and grow.**



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

**11. Your mentor does a necessary follow-up with an assigned task to you.**



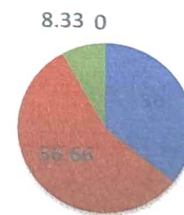
- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- I don't have a mentor

**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**



- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

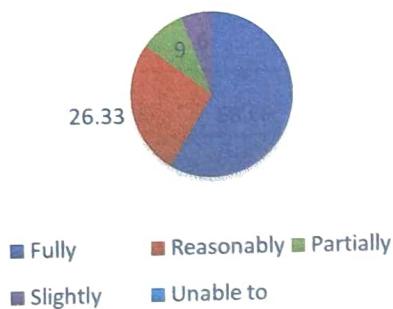
**12. The teachers illustrate the concepts through examples and applications.**



- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

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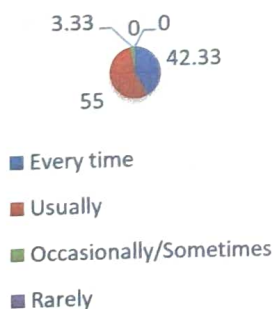
**13. The teachers identify your strengths and encourage you with providing right level of challenges.**



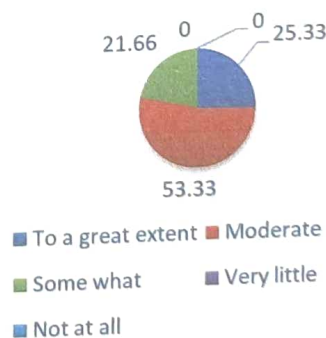
**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of...**



**14. Teachers are able to identify your weaknesses and help you to overcome them.**



**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning...**



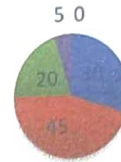
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**17. Teachers encourage you to participate in extracurricular activities.**



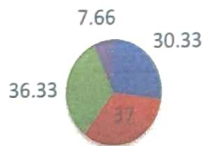
■ Strongly agree   ■ Agree  
 ■ Neutral   ■ Disagree  
 ■ Strongly disagree

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**



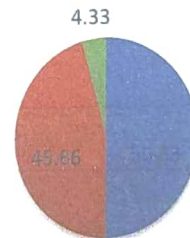
■ Above 90%   ■ 70 – 89%   ■ 50 – 69%  
 ■ 30 – 49%   ■ Below 29%

**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**



■ To a great extent   ■ Moderate  
 ■ Some what   ■ Very little  
 ■ Not at all

**20. The overall quality of teaching-learning process in your institute is very good**



■ Strongly agree   ■ Agree  
 ■ Neutral   ■ Disagree  
 ■ Strongly disagree

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