

नागालैण्ड NAGALAND

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**MEMORANDUM OF UNDERSTANDING**

THIS MEMORANDUM OF UNDERSTANDING is made on 13/02/2025 Between Pfutsero Government College, Zhipa Colony, Pfutsero, Phek District, Nagaland - 797107; represented for and on its behalf by the Principal, Pfutsero Government College (hereby referred to as "PGC" which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns) of the ONE PART

And

Eagle Crest Training Academy & Consultancy, a company incorporated in Nagaland, India on 6<sup>th</sup> January, 2018 with its Registration/License Number bearing 1589/22 under section 396 of the Nagaland Municipal Act 2001 & TP ID- TP280534; under the National Skill Development Corporation, Ministry of Skill Development & Entrepreneurship (Government of India) having its registered Head office at House No.-07, Aier's Enclave, Vikiye Colony (Near IMC Hall) Dimapur, Nagaland-797112, represented by its Chief Executive Officer namely Smti. Temjenkala Aier (herein after referred to as "ECTAAC" which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns) of the OTHER PART.

*Temjenkala Aier*  
Principal  
13/02/2025  
Eagle Crest Training Academy & Consultancy

*[Signature]*  
Principal  
13/2/25  
Pfutsero Government College  
Pfutsero - Nagaland

WHEREAS ECTAAC, with facilities functioning at **House No.-07, Aier's Enclave, Vikiye Colony (Near IMC Hall) Dimapur, Nagaland-797112**, is an institution imparting National Skills Qualification Framework (NSQF) aligned placement linked skill development training in Aviation, Tourism, Hospitality and other Customer Service Sectors and is currently focusing on its aim to produce trained and skilled professionals equipped with latest knowledge and professional skills, which are required to deliver world-class services to the clients in today's rapidly growing customer service sectors. ECTAAC also provides paid INTERNSHIP PROGRAMS as laid out in the **National Education Policy guidelines**; complete with assessment/grading as per the College directives.

**NOW THIS MEMORANDUM WITNESSES AND it is hereby agreed by and between the parties hereto as follows:**

The ECTAAC agrees to train the students of PGC, who are minimum class 12 passed/or 8 passed (as per Job Role), on the recommendation of PGC for the following job roles and agrees to place all those who complete the vocational training program and assessments successfully.

- i) **Hospitality Skills**
- ii) **Airline Cabin Crew**
- iii) **Airport Customer Service**
- iv) **Food & Beverage Service Steward**
- v) **Front office Associate**
- vi) **Guest Relation Officer**
- vii) **Counter Executives**
- viii) **Barista Executive**
- ix) **Unarmed Security Guard**
- x) **Office Administration**
- xi) **Any other as per the requirement of PGC**

The above said courses shall be conducted by **EAGLE CREST TRAINING ACADEMY & CONSULTANCY** at its own designated skill training centre, located in **Vikiye Colony, Dimapur, Pin – 797112** or **Taochilong Estate, H/No-1491, Purana Bazar, Dimapur (next to East Dimapur Ao Baptist Church) Dimapur – 797116, Nagaland.**

## 1.0 **ADMISSION PROCEDURES**

- (a) **The ECTAAC** shall furnish details of eligibility conditions for the course and request **PGC** to invite applications.
- (b) ECTAAC will screen the applications and conduct counseling of the eligible applicants.
- (c) Registrations for the course applied for shall be completed at least one week (1 Week) before the course commencement.

### 1.1 **Vocational Training Programme – Study Materials**

The course materials as per the National Skills Qualification Pack will be provided by ECTAAC to the candidates and the classes for the above mentioned modules shall be conducted by ECTAAC.

### 1.2 **Programme Fee**

The program fee will be collected by **ECTAAC** from **the students** one week (1 week) prior to the commencement of training. Please refer Annexure I for special concession or discounts.

### 1.3 **Examination**

Dates and schedule of assessments for the course shall be announced by **ECTAAC**.



**ANNEXURE I**

1. The admission fee shall be waived for a period of 12 months, subject to review and possible revision thereafter.
2. This special offer shall not apply to any special schemes or programs.

*Tougenkato*  


## 2.0 ROLE & RESPONSIBILITIES OF ECTAAC

2.1 ECTAAC undertakes to conduct Vocational Training Programs and provide employment opportunities for all students nominated by PGC.

2.2 ECTAAC shall not allow any kind of indiscipline which could be under the influence of drugs/alcohol, insulting fellow class-mates either verbally or physically, damaging property, theft, racism, ragging, hatred or sexual harassment. Offenders will be dismissed from the session immediately post discussion and confirmation with PGC.

2.3 ECTAAC undertakes to place at least **85%** candidates at the end of the course post successful completion of training, assessments and certification.

2.4 ECTAAC shall send a monthly progress report of all the students to PGC. The report should contain the following:

- a) Student's test report - should talk about the academic performance of the students. (Monthly)
- b) Student's Course Attendance Report - should talk about the regularity of students in class. (Monthly)
- c) Student's Placement Report - should talk about the placement of students (To be presented at the end of the academic year).

2.5 The ECTAAC shall provide in advance very clear information to students (in writing or displayed on notice board) as well as PGC regarding any ongoing training programs/classes/internships/interviews and all future programs (if any).

2.6 ECTAAC shall be responsible in solving any issues relating to training and any other concerns within a reasonable timeframe agreed upon by ECTAAC and PGC.

2.7 Quarterly events, such as workshops, seminars, career counselling, etc will be provided. This service shall be implemented as and when the Institution gives us a convenient date and time.

2.8 Internship program as per NEP guidelines, if required shall be conducted as per the College/Institution's convenient time.

### **3.0 ROLE & RESPONSIBILITIES OF PGC**

- 3.1 PGC shall assist ECTAAC in inviting applications from eligible candidates and screening of the applications received.
- 3.2 Anytime during the training period, PGC shall undertake random appraisal of ECTAAC training quality through officers duly authorized for the purpose.
- 3.3 PGC shall notify and invite applications from eligible candidates from its college for the course based on the format jointly agreed to with ECTAAC.
- 3.4 PGC shall review the progress of the courses in each batch.
- 3.5 PGC shall grant permission for usage of promotional materials/resources of collaborative activities to be used for Media publication.
- 3.6 PGC shall provide student data for information.

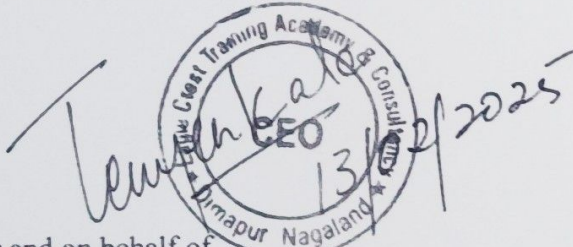
### **4.0 JOINT RESPONSIBILITIES**

- 4.1 The notification for admission shall be released by PGC after mutual approval by both the parties.
- 4.2 The annual intake of students shall be decided by both the parties jointly.
- 4.3 Any extension or modification relating to the skill development/vocational training program shall be decided jointly by both the parties.

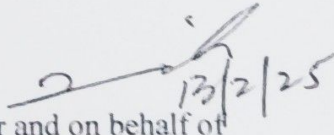
## 5.0 MISCELLANEOUS

- 5.1 The 2025-26 batches shall start from a mutually agreed date and may comprise up to 30 to 50 students per batch.
- 5.2 The collaboration is envisaged to provide admission for the academic year 2025-26 onwards. PGC shall notify to invite applications for admission for the academic year 2025-26, within one week of the format being agreed between the two parties.
- 5.3 The Memorandum of Understanding shall be valid for a period of (5) five years from this date and can be renewed for further period on mutual consent.
- 5.4 Both parties shall have prerogative to terminate this Memorandum of Understanding after giving notice of one month in advance of the date of termination in case of any discrepancy or unavoidable circumstances.
- 5.5 In case of any dispute between the two parties, PGC and ECTAAC will nominate a representative each for resolving the dispute.

In witness whereof the parties hereto have set and signed with seals this Memorandum of Understanding on the day, month and year first above written.

  
For and on behalf of

Eagle Crest Training Academy & Consultancy

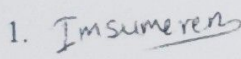
  
For and on behalf of

Pfutsero Government College

Principal

Pfutsero Government College  
Pfutsero : Nagaland

### Witnesses:

1. 
2. 